



Chamber of Commerce
Chartered in 1995

Newsletter
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May meeting agenda

The June 1 membership meeting agenda includes three major topics, according to information from President Pat Jacobson: Randy Sell has asked to address concerns regarding the increased TUF charges (transportation utility) from the City of Eagle Point. He has talked to a number of concerned businesses, talked to the City Administrator Dave Hussell and spoke to the City Council last week regarding the large rate increase.

Mr. Hussell said the city found some issues with the way the trip generation fee was established and in the way businesses are categorized. For now, Mr. Hussell said he is telling businesses to pay the old TUF fee. The item will be before the council at their June 9 meeting.

The other agenda item concerns July 4th. Does the Chamber wish to have a booth at the event? And does the Chamber want to have a banner made? If the decision is to have a booth, it will be necessary to decide what will be done at the booth and there needs to be a list of people signed up to help.

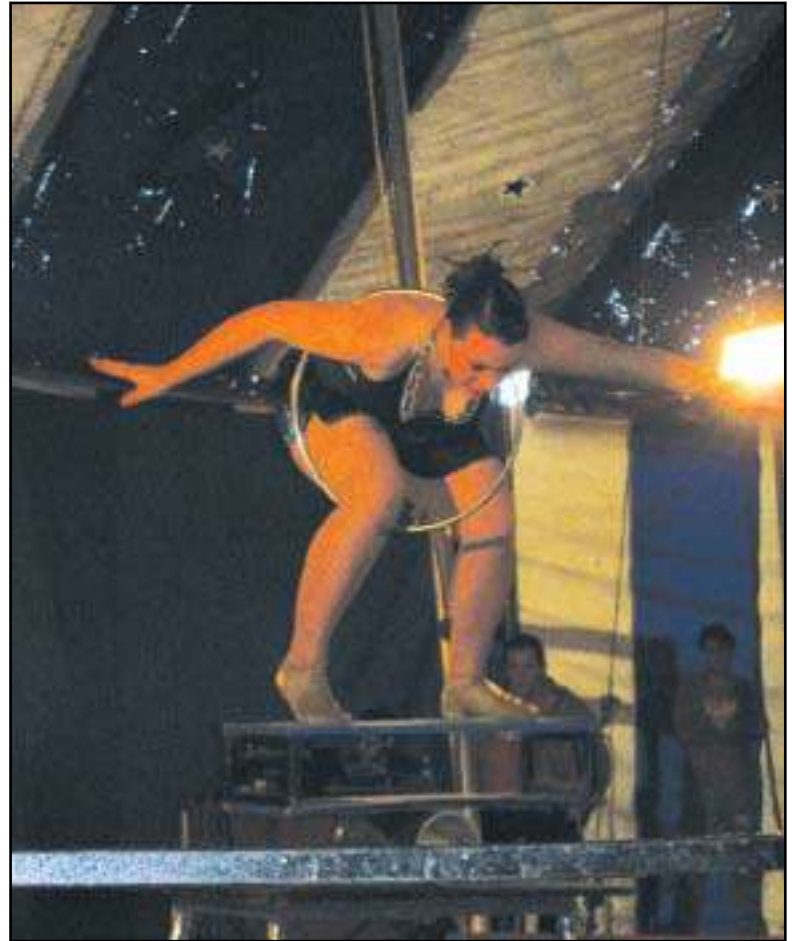
Dave Pritchett has said he will have a group of Shady Cove business people at the meeting to observe an Eagle Point Chamber of Commerce meeting.

Marines make donation

Memorial Day weekend found the Flag Committee busy putting up flags on May 22 and taking them down on May 26. They will be put up again for Flag Day, which is June 14. Other upcoming dates will be for July 4th, Labor Day and Sept. 11. Flags will stay up from the time they are put up on Sept. 4 through 9-11.

Eagle Point's Veterans Memorial by the Covered Bridge will have a plaque honoring Gulf War veterans. The plaque costs about \$700. Each year Helen Wolgamott collects funds and orders the plaque. Now is none too soon to send her a check. Her mailing Address is 376 Teakwood, Eagle Point. Or call her at 830-4049 for more information.

The Rogue Valley Marine Corps League has sent a check for \$100 to the Avenue of the Flags.



Circus was a success

The Culpepper & Merriweather Circus came and went on May 12. Hank Rademacher made a fine ringmaster, according to all reports.

The Chamber of Commerce made about \$1,000 off the event. A serious lack of communication from the circus people undoubtedly hindered ticket sales. They were to have delivered circus posters two weeks prior to the end and instead they came through only three or four days ahead. This despite phone calls from circus chair Joni Parsons and C of C President Pat Jacobson. And, despite warnings, they placed some posters on power and/or telephone poles.

A big thank you to all the members who showed up to help and to patrol the area to avoid any issues.

New members

Signs NOW, who also did the large Eagle Point Chamber of Commerce sign that hangs next to the Upper Rogue Independent sign in Ray's Shopping Center is the newest member of the Chamber of Commerce.

The Independent's office has become a Chamber location as well. A rack or two to hold information from Chamber members and another to hold general tourist information is still needed.

The board of directors will be asked to approve membership of St. John Lutheran School at the June 1 meeting. Membership is also anticipated from Rogue Valley Sewer System.

Member events

The annual Vintage Faire was held at the Butte Creek Mill on Mother's Day weekend. Once again this event was a huge success with approximately 250 visitors to the museum and many more attending other events.

The second annual Picnic in the Park was held May 23. On the perfect weather day at the well manicured park and Harnish Wayside the event was attended by many. Proceeds will go to help support summer youth activities in Eagle Point.

Upcoming events include July 4 activities. Chamber members have you signed up to sponsor either a firework and a fun run event? Call Bunny Lincoln to sign up today 944-2446.

Greeter bags distributed

The Skills USA members distributed 1000 greeter bags around Eagle Point May 21-22. The money that Skills earned for doing this will sponsor one of their members trip to Kansas City in June. The Skills member will be going to compete in the National competition. Six members have qualified to go to the competition, Mr. Boren, the advisor says it costs about \$1000 per student to get them there and home again.



Ten children's seats were inspected at the May 16 safety seat project held at the Boys & Girls Club in White City. Chamber member Bob Pinnell, State Farm Insurance and the Safe Kids Coalition worked together on this project.

Customer service needs to be a community wide effort

The businesses and communities in the "upper" Upper Rogue are working hard to bring complete customer service to their establishments.

On Wednesday, May 6 Prospect Historic Hotel hosted a class on "creating a customer service foundation." There were 56 residents and employees from the Upper Rogue were in attendance.

Among the 56 were 17 Prospect High School students who were learning about customer service. The idea behind having the students involved is that customer service needs to be a community wide goal not just that of one or two businesses. The students were challenged to come up with ways customer service could help or hurt their support from the community to their schools. Employees from Union Creek Resort and Beckie's Café along with those from the Prospect Hotel participated in the seminar.

Subjects discussed were the impact of body language, eye contact, tone of voice and even how to shake a hand. The importance of community wide

customer service was stressed because surveys show that every one dollar spent in a community is spent seven times in that same community. Also that every customer (happy or unhappy) tells 20 others who then tell 10 more, the trickle down effect can be very good or bad for businesses in the community.

Tips were given to business owners on making first impressions, warm and welcoming atmospheres, having a customer service philosophy and pride in ownership.

The closing thought for the class was "We are all connected...I love seeing people in a good mood and having them leave from my place of business with bigger smiles on their faces. I know when this happens the waitress down the street will be getting a bigger tip." An example of the domino effect that can play a part community wide.

The class is funded by Southern Oregon Visitors Association (SOVA). For more information or to take the online class log on to www.oregonQcare.com.

Important safety reminders for home and travel

1. **Tip from Tae Kwon Do** : The elbow is the strongest point on your body. If you are close enough to use it, do!

2. **Learned this from a tourist guide.** If a robber asks for your wallet, **DO NOT HAND IT TO HIM.** Toss it away from you. Chances are he is more interested in your wallet than you, and he will go for the wallet/purse. **RUN LIKE MAD IN THE OTHER DIRECTION!**

3. **If you are ever thrown into the trunk of a car,** kick out the back tail lights and stick your arm out the hole and start waving like crazy.

4. **Women have a tendency** to get into their cars after shopping and just sit. This is the perfect opportunity for him to get in on the passenger side, put a gun to your head, and tell you where to go. **AS SOON AS YOU GET INTO YOUR CAR, LOCK THE DOORS AND LEAVE.** If someone is in the car with a gun to your head **DO NOT DRIVE OFF,** Repeat: **DO NOT DRIVE OFF!** Instead gun the engine and speed into anything, wrecking the car. Your Air Bag will save you. If the person is in the back seat they will get the worst of it. As soon as the car crashes bail out and run.

5. **A few notes about getting into your car in a parking lot,** or parking garage:

A.) Be aware: look around you, look into your car and in the back seat.

B.) If you are parked next to a big van, enter your car from the passenger door. Most serial killers attack their victims by pulling them into their vans while the women are attempting to get into their cars.

C.) Look at the car parked on the driver's side of your vehicle, and the passenger side. If a male is sitting alone in the seat nearest your car, you may want to walk back into the mall and get a guard/policeman to walk you back out.

6. **ALWAYS take the elevator** instead of the stairs. Stairwells are horrible places to be alone.

7. **If the predator has a gun** and you are not under his control, **ALWAYS RUN!** The predator will only hit you (a running target) 4 in 100 times; and even then, it most likely **WILL NOT** be a vital organ. **RUN,** Preferably in a zig -zag pattern!

8. **As women, we are always trying to be sympathetic:** Ted Bundy, the serial killer, was a good-looking, well educated man, who **ALWAYS** played on the sympathies of unsuspecting women. He walked with a cane, or a limp, and often asked 'for help' into his vehicle or with his vehicle, which is when he abducted his next victim.

9. **Another Safety Point:** A woman heard a crying baby on her porch, and she called the police. The police told

her 'Whatever you do, **DO NOT** open the door.' The lady then said that it sounded like the baby had crawled near a window. A baby's cry recorded can be used to coax women out of their homes.

10. **WATER SCAM!** If you wake up in the middle of the night to hear all your taps outside running or what you think is a burst pipe, **DO NOT GO OUT TO INVESTIGATE!** These people turn on all your outside taps full blast so that you go out to investigate and then attack.

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Recycle More & More

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- Shredded (strips only) paper in paper bag
- Paper •Boxes (no plastic) *And commingle*
- Aluminum •Phone books •Tin cans •Plastic bottles #1-7 (no lids)

•No photos •No pet food bags •No tissue paper •No yard debris •No plastic •No waxed items



Southern Oregon Sanitation
826-5691

Corner of Ball Rd. and Hwy 62

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Chamber of Commerce
Chartered in 1995
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www.eaglepointchamber.org

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